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This is an important legal document. If you do not understand these statements or any that follow, do not purchase our programs and discontinue use of this website.

Medical Licensing Policy

Dr. Amy Knaperek, principal of PIVOT Integrative Consulting, LLC (Company), is a licensed pharmacist in the states of North Carolina, South Carolina, and Georgia. You understand that as a health coach, Dr. Amy Knaperek is not acting as your primary care doctor, psychiatrist, psychotherapist, marriage or family counselor, or in any licensed practitioner role. If you require such services, your coach may recommend a licensed practitioner in your geographic area.

PIVOT Integrative Consulting, LLC, is a health and wellness coaching enterprise to assist clients with meeting their health and wellness goals. Information and statements regarding dietary supplements have not been evaluated by the Food and Drug Administration and are not intended to diagnose, treat, cure, or prevent any disease. Always consult with your health care provider before beginning a new supplement, especially if you are pregnant, planning to become pregnant, or nursing.

In general, coaching is not a substitute or alternative for medical examination, diagnosis, or treatment. Do not delay diagnosis or treatment. Do not postpone appointments, go without or adjust medications, or otherwise rely on coaching as a substitute or alternative for medical care, or encourage others to do so. If you have or suspect you have a medical condition, contact your health care provider immediately.

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Developments in medical research may impact the health, fitness, and nutritional advice that appears here. No assurance can be given that the advice contained in this site will always include the most recent findings or developments with respect to the particular material.

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In general, all communications between you and PIVOT Integrative Consulting, LLC are confidential. No information about you will be released outside the coaching sessions without your permission. The EXCEPTIONS to confidentiality include but are not limited to (1) the coach determines that a client is a threat to himself or herself, or another person; (2) there is suspected abuse or neglect of a child, an elderly or disabled person; (3) the client is threatening to commit a crime; (4) there is a medical emergency; or (5) through a court order to disclose a client’s records. Moreover, PIVOT Integrative Consulting, LLC may disclose any information from coaching sessions as required by applicable law, or as necessary or advisable to: (a) protect PIVOT Integrative Consulting, LLC’s rights, safety or property or the rights, safety or property of others, including consultation(s) with counsel; (b) respond to your requests for customer service or other information; or (c) comply with legal process or cooperate with law enforcement or governmental requests.

PIVOT Integrative Consulting, LLC takes reasonable steps to keep information from coaching sessions confidential. Despite our efforts communications between PIVOT Integrative Consulting, LLC and you containing information related to your coaching sessions might be unlawfully intercepted by third parties not under the control of PIVOT Integrative Consulting, LLC. Accordingly, neither PIVOT Integrative Consulting, LLC nor any of our service providers can ensure or warrant the security of any information you transmit to us over the internet, email, or via text message. Any such transmission is done at your own risk.

PRIVACY POLICY

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PIVOT Integrative Consulting, LLC wants to make it easy for you to understand what information we collect from you, what we do with it, and how you can request access to this information.

We believe this is a best practice to maintain transparency and trust with our website visitors and clients and remain in compliance with the law. If you have questions about this policy, you can contact us at info@pivotintegrativeconsulting.com.

We collect as little information from you as possible for a specific and identifiable purpose, and then we commit to using this information only in the way we have specified. When you visit this site, you are agreeing to this Privacy Policy, the collection of information identified in this policy, and you always have the ability to opt out.

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- When you comment on a post directly on the website.
- To request more information or schedule a telephone call
- To place an order for products or services.
- To receive your products or services.

When we contact you...

- We may see certain personal information from third party apps and services that allow us to complete your order.
- We may see certain personal information from third party installations that allow us to remarket our services and products to you on other websites.
- We may see certain personal information from third party apps and services that allow us to monitor website traffic, email conversion, and other analytics data.
- We may see your personal information when we work with third party processors, like our email provider and web host. For EU residents, please note that this means we may transmit your data across international borders.

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- **Request a copy** of the information we have about you;
- **Be forgotten** (that is, have your data deleted and/or ask us to stop using your information for any purpose);
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- **Object** to direct marketing and profiling (for example, we will remove you from our email list and from any list we have uploaded for the purposes of creating custom or retargeted audiences). We also encourage you to disable data collection services on your browser;

- **Make complaints** about the use of your data to regulatory authorities.

We will comply with these requests within 30 days.

Compliance

We make commercially reasonable efforts to work with data controllers (like our email provider) who guarantee compliance with privacy laws like the European Union's General Data Protection Regulation.

We store your personal information only for as long as it is needed to use it for the reasons you have consented to.

Occasionally we will revise this policy and will use your contact information to notify you of these changes if they reduce your privacy rights in any way.

Our data protection officer is Dr. Amy Knaperek.

Updated August 2023.

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If any of these terms is deemed invalid for any reason, that term shall be severable and the remaining terms shall be given their maximum effect.

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By using the form provided at info@dramykneperek.com

By mail or delivery to the following address:

PIVOT Integrative Consulting, LLC
PO BOX 74
Summerfield, NC 27358

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